



Contact: Brent Hafele, Executive Director
Tel: 715.839.8477
E-Mail: brent@freeclinic.org

FOR IMMEDIATE RELEASE
January 21, 2010

FREE CLINIC ANNOUNCES RECORD BREAKING YEAR

Recession Increases Demand for Care

Eau Claire, WI – The Chippewa Valley Free Clinic (CVFC) provided a 33% increase in patient services in 2009 compared with 2008. “This was by far our busiest year yet,” stated Brent Hafele, executive director, “Many people lost their health insurance due to the recession and needed to turn to our clinic.”

CVFC saw a 47% increase in the number of first-time patients, compared to 2008; typically, new patient volume increases between 5-10% from year to year. In total, last year almost 800 individuals from the Chippewa Valley turned to the Free Clinic to receive their medical care.

“Prior to the recession, most of our patients were working,” says Dr. Ken Adler, CVFC’s founder and current medical director, “Now many of those patients have lost their jobs and need our help more than ever.” The Free Clinic responded to the increased demand by expanding services, opening earlier, and increasing volunteer opportunities. Despite all of these efforts, the Clinic continues to struggle to meet the need. “Our community helped in a big way in 2009,” said Hafele, “However, the needs continue. Donors and volunteers of all types are invited to make an impact in our patient’s lives.”

CVFC has worked hard to stretch its resources to serve even more patients. In 2009, it cost \$404 to serve one patient for an entire year with primary medical care, a cost reduction of \$100 from 2007. Care includes exams, labs, x-rays, medications, and other services.

2010 will be another big year for the Free Clinic. Expansion plans include dental health, ophthalmology, and a new wellness program. The Clinic will also implement an electronic medical records system. Community members interested in supporting the Clinic are encouraged to go to www.cvfreeclinic.org.

###

The Chippewa Valley Free Clinic opened its doors in 1997 with the mission to provide health services to and advocacy for the people of the Chippewa Valley who have no health care alternative. If you’d like more information about the clinic, or to schedule an interview with Brent Hafele, please call 715.839.8477, or e-mail Brent at brent@cvfreeclinic.org.

CVFC 2009 STATISTICAL REPORT

Clinic Operations	Actual Results			% Change	
	2009	2008	2007	08 to 09	07 to 08
Patient Visits	2,613	1,962	1,906	33.2%	2.9%
Individuals served	788	678	626	16.2%	8.3%
New patients	556	378	360	47.1%	5.0%
Average visits per patient	3.32	2.89	3.04	14.6%	-5.0%
Patients Approved in BadgerCare Plus	132	NA	NA	NA	NA
Patients w/ Diabetes with HMG A1C Below 8	53%	54%	NA	-1.9%	NA
Patients w/ Hypertension below B/P of 150/85	94%	46%	NA	104.3%	NA
Development	2009	2008	2007	08 to 09	07 to 08
Number of gifts	1,254	710	568	76.6%	25.0%
Average donation	165	190	239	-13.2%	-20.5%
Number of current donors (gift w/i last 18 months)	1,009	562	322	79.5%	74.5%
Number of donations \$1,000 and over	36	18	15	100.0%	20.0%
Percent Staff Giving	100%	100%	57%	0.0%	75.4%
Percent Board Giving	100%	80%	50%	25.0%	60.0%
Volunteer Relations	2009	2008	2007	08 to 09	07 to 08
Total Percent Shifts Filled	84%	77%	74%	8.7%	4.7%
Provider Shifts Filled	91%	75%	81%	21.7%	-7.3%
Nurse Shifts Filled	84%	81%	73%	3.7%	10.5%
Social Service Shifts Filled	56%	81%	65%	-30.7%	24.7%
Reception Shifts Filled	100%	85%	84%	17.4%	1.7%
Lab Shifts Filled	95%	96%	95%	-1.2%	1.1%
Med Shifts Filled	79%	71%	42%	11.7%	67.5%
Finances	2009*	2008	2007	08 to 09	07 to 08
Income*	\$306,457	\$231,257	\$197,694	32.5%	17.0%
Total Donor Dollars	\$161,171	\$105,168	\$89,144	53.3%	18.0%
Grant Income	\$54,443	\$45,420	\$24,109	19.9%	88.4%
United Way Income	\$74,484	\$75,176	\$72,092	-0.9%	4.3%
Investment Income	\$13,856	\$3,597	\$12,320	285.2%	-70.8%
Medical Chart Transfer Fee Income	\$2,503	\$1,895	\$135	32.1%	1303.7%
Total Expenses	\$318,794	\$279,952	\$316,463	13.9%	-11.5%
Total Expenses without BC+ and ACQ	\$298,028	\$274,704	\$316,463	8.5%	-13.2%
Medication and Med Supply Expenses	\$101,476	\$99,954	\$109,688	1.5%	-8.9%
Staffing Expenses	\$152,570	\$138,123	\$164,454	10.5%	-16.0%
Cost per patient visit	\$122	\$143	\$166	-14.5%	-14.1%
Cost per individual patient	\$404.56	\$412.91	\$505.53	-2.0%	-18.3%
Medication cost per patient visit	\$39	\$51	\$58	-23.8%	-11.5%

* Income figures do not include \$28K grant reimbursement for expenses made in 2006 or gift-in kind drug-inventory adjustments.

Patient Visits vs. Average



- ▲ 2008
- 2009
- 6 year average
- Record for respective Month

